

Crisis Management training

When did your senior team last prepare for or respond to a crisis?

Training your key managers will be the absolute foundation of your organisation's ability to act quickly to a crisis. Delays or mistakes when responding to an incident will ultimately cost time, money, reputation and may lead to regulatory noncompliance and litigation.

Training and exercises are a proven and effective way to assure senior managers that their response and that of each level of the crisis and incident structure and that of key partners will work as effectively as possible.

Your investment in training time will enable your senior team to establish and maintain a repeatable framework for structure and actions during crisis, with the appropriate information management, audit trail and information sharing mechanisms.

Our training is customised to you, developed using a combination of our extensive crisis experience and industry good practice combined with collaborating with your team to tailor the content to your team's arrangements and needs.

Your team will gain three key benefits from the training:

- Develop the collective and individual muscle memory for efficient and effective crisis response;
- Embed knowledge of crisis principles and good practice;
- Learn through experience of scenarios and be able to evaluate gaps in your capabilities.



First class Resilience, Readiness, Communications and Control For disruptive incidents and pre-planned Events WWW.COntrolledevents.com



Why Controlled Events?



Experienced trainers Our team of trainers are highly experienced in emergency and crisis management, with the knowledge and experience of delivering training across a range of senior management teams in different sectors.



Trusted Supplier Our Continuing Professional Development (CPD) Service certified training and operational readiness activity includes training and simulations which are trusted by management teams and Boards from law firms, housing associations, local authorities, major event organisers, a Government Security Zone site and two of the UK's largest construction projects.





How Can We Help?

Developing Arrangements

Our services span resilience planning (including business continuity, crisis management, command and control), readiness activities, control room development and delivery and communications. This broad experience enables us to apply the best possible experience and practice to the development of your arrangements.

Building Readiness

Stress-testing readiness at key stages of your plan development will enable confidence to be built incrementally, matching the maturity of arrangements and personnel. We can provide scenario inputs in planning meetings at the early stages and designing or informing your existing training and exercising programme.

Validating your Plans and your People

Our exercises range from tabletop, command post sessions through to simulations and live sessions. Our credible and engaging scenarios are played out using our innovative world-building Conductrr technology to enhance the session's realism. We facilitate, observe, and debrief exercises to leave you with recommendations and a clear action plan.

"I had previously attended a full day training session led by Controlled Events and found it so useful.

I knew I needed to replicate this experience with other colleagues who would be involved in an incident. Running a simulated experience was challenging but raised awareness so much more than sending out policies, procedures or e-learning."

Nichola Shepard Head of Governance & Assurance Irwell Valley Homes

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Pricing to suit your needs

Our Training pricing starts from £3,750 + VAT for a small scale, single site, 2-3 hour face to face training session for up to 15 attendees.

A Debrief report will be shared following the session which will outline actions arising and material will be shared for you to embed internally.

"Rob and his team, clearly demonstrate their expertise, their thorough planning and knowledge of the complexities of the event. The training and exercises are extremely well planned out with useful extra content to test, not only operational plans but the necessity to manage immediate social media feedback, challenging all teams in the room."

Hannah Clark Event Director Limelight Sports

Contact us today to discuss your training and readiness requirements www.controlledevents.com

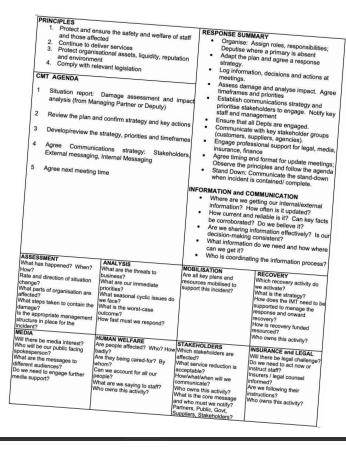
Practical resources

Our training resources include proven good practice tools which tailored to your crisis and

emergency management arrangements.







"Without Controlled Events the project would have been challenging to deliver and less efficient in being able to communicate issues, incidents and schedule changes to all key parties."

Julien Di Biase Chief Operating Officer SailGP

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