



Controlled Events

Event Control

We provide reliable personnel, software, equipment and resources to enable seamless and safe delivery of your event.

Event Directors, Producers, and Safety & Security Management all face the uncertainty of hazards and threats which can threaten lives, disrupt events and cause operational and reputational damage. Managing these risks, along with the challenges of organising an event and the requirements of key stakeholders requires strong and effective coordination.

Successful events have the assurance that risks are being managed, staff are well coordinated, an audit trail is maintained, and stakeholders kept informed. Event Control coordinates resources, controls radio channels, shares information and supports liaison with on-site organisations and partner agencies. Using a single, expert partner to deliver Event Control brings efficiency, consistency and accountability; reducing the need for organisers to become experts in understanding each area and saves valuable planning time.

Our team of experienced Managers, Controllers and Loggists are all familiar with current legislation, Joint Emergency Services Interoperability Programme (JESIP) arrangements and relevant National Occupational Standards.

Our Event Control Rooms have supported a wide range of stadia, green field, corporate, conference, festival, mass participation events, sailing regattas and many more.

Our services benefit from our experience gained from managing a wide range of Event Control Rooms and coordinating the response to incidents.

What sets us apart? We provide the end-to-end capability including design and planning, Exercising, provision of personnel to operate and manage the control room, use of our own ECR Manager platform and supporting control room equipment.



First class Resilience, Readiness, Communications and Control For disruptive incidents and pre-planned Events

www.controlledevents.com



Why Controlled Events?



Single point of contact We provide all of the necessary equipment to run an effective control room with screens, laptops, radios, wind anemometers and any other key hardware required to support event decision makers.



The full picture We provide the end-to-end capability including design and planning, Exercising, provision of personnel to operate and manage the control room, use of our own ECR Manager logging platform and supporting control room equipment. Most importantly, delivering a complete audit trail for your event.



Crisis and Information management experts We are experienced in using and displaying a range of useful data including: our ECR manager log, ECR Connect forms from users on the ground, ECR Count which integrates real time crowd monitoring tools, social media feeds, CCTV, partner agencies own tools, our own on-site wind anemometer.

How Can We Help?

As discerning control room users, like us we believe you need the most flexible and user-friendly team and log functionality. Our Event Control solution including ECR Manager log seamlessly slots into your event operations. Our support will include:

- Planning and validating your Command, Control and Communication (C3) arrangements
- Designing and delivering the Event Control Room
- Providing staff and equipment to operate key functions such as management, information coordination and radio channels.

ECR Manager

Our award-winning platform has been tried and tested in a wide range emergency and event control rooms. Our two key objectives are to provide you and your stakeholders and responders with a common operating picture and an effective audit trail. The system is priced on the basis of your needs, duration and number of users and is available on a per event or annual basis. Our platform is currently the only UK event focused platform to have been vetted by the Crown Commercial Service and is available on the Government's G-Cloud framework for public sector organisations.

With a simple user interface which requires minimal training, our system provides an easy means to log, notify, report and map your operations and incidents. We are also an Event Partner of What3Words to enable easy location of issues to the Control Room by users on the ground.

Key features such as forms, checklists, schedules, categories and distribution can be itemised, time and name stamped, ticked off against your schedule, with the ability to download a variety of reports immediately for sharing, Event Liaison meetings or post-event debriefs.



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Equipment and Remote Support

We provide all the screens, laptops, wind anemometers and other key hardware required to support event decision-makers. Our solution enables Managers to keep an eye on information, issues and actions whether it be in a fixed, mobile or temporary event control. We have also established a wide range of hybrid and remote Event Control Rooms so we can deliver partial or full event control remote operations. This is particularly beneficial for Events requiring extended support without the full-on site presence of a Control Room environment and also significantly reduces our carbon footprint.

"Put very simply; at SailGP, we're looking for the best vendors, and we have found that in Controlled Events. Not only are they great at what they do, but they listen to us as a client."

Julien Di Biase
Chief Operating Officer
SailGP

First steps

- Get in contact so we can understand your event structure and organisation
- We will identify key areas where we can support you and develop a proposal tailored to your needs
- Every event is different and we support a broad range of event budgets and sizes. Our pricing is always geared to meet your requirements and budget with modular quotes so you can see the value of each service.

Contact us today to discuss your readiness requirements
www.controlledevents.com

"We've worked with lots of members of the Controlled Events team and all have been great. They form part of our extended team on each event, seamlessly; they act without any prompting and it's always the complete picture with them."

Sarah Townley
Events Officer
Sefton Council



"Without Controlled Events the event would have been challenging to deliver and less efficient in being able to communicate issues, incidents and schedule changes to all key parties."

Julien Di Biase Chief Operating Officer SailGP

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